

## When to call 911

**Dial 911**: emergency that is happening NOW. **Dial 231-1212**: for non-emergency situations. **Dial \*67-231-1212**: for emergency or non-emergency situations, when you want to remain anonymous.

## How to call 911

- Always find out the address where the crime/disturbance is occurring before you call 911, non-emergency, or the anonymous emergency.
- Never give your address unless the disturbance is occurring at your property.
- Remember the following so you can give these to the operator:
  - 1. The address where the crime is occurring.
  - The behavior such as Drug use/paraphernalia, Illegal weapons/shootings, False/frivolous 911 calls, Explosives, Prostitution, Gambling, Illegal sales of alcohol, Domestic violence (not the victim but abuser), Fights, Assaults, Suspicious Person/Drugs, Disturbances
  - 3. The number of people involved.
  - 4. The names of the subjects and where they live (if known). Make sure you tell the operator if the offender lives at the property that you are calling about.
  - 5. The person's physical characteristics such as height, weight, race, beard or scars and their clothing descriptions.
  - 6. If they are on foot or in a vehicle, if so the make and model of the vehicle.

Emergency 911 \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ Non-Emergency 314-231-1212 \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ Anonymous Emergency \*67-314-231-1212 South Patrol 314-444-0100 -----Central Patrol 314-444-2500 \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ North Patrol 314-444-0001 -----**Crime Stoppers** 1-866-371-8477 . \_ \_ \_ \_ \_ \_ \_ . Domestic and child abuse 314-444-5385 Citizens Service Bureau 314-622-4800 Neighborhood **Stabilization Team** 314-657-1392 Animal Abuse Stray and Rescue 314-771-6121 xt 232